

# Resetting a PanelView Plus Version 6 or greater to factory default state

## Question

How to reset a PanelView Plus Version 6 or greater to factory default state? This might be desirable after a failed firmware update, for example.

Why does my PanelView Plus Version 6 or greater show the computer OS when powering up, with no Rockwell Software showing under *Window Startup --> Program*?

## Answer

**Note\*:** Requires an attached USB keyboard prior to accessing Maintenance mode.

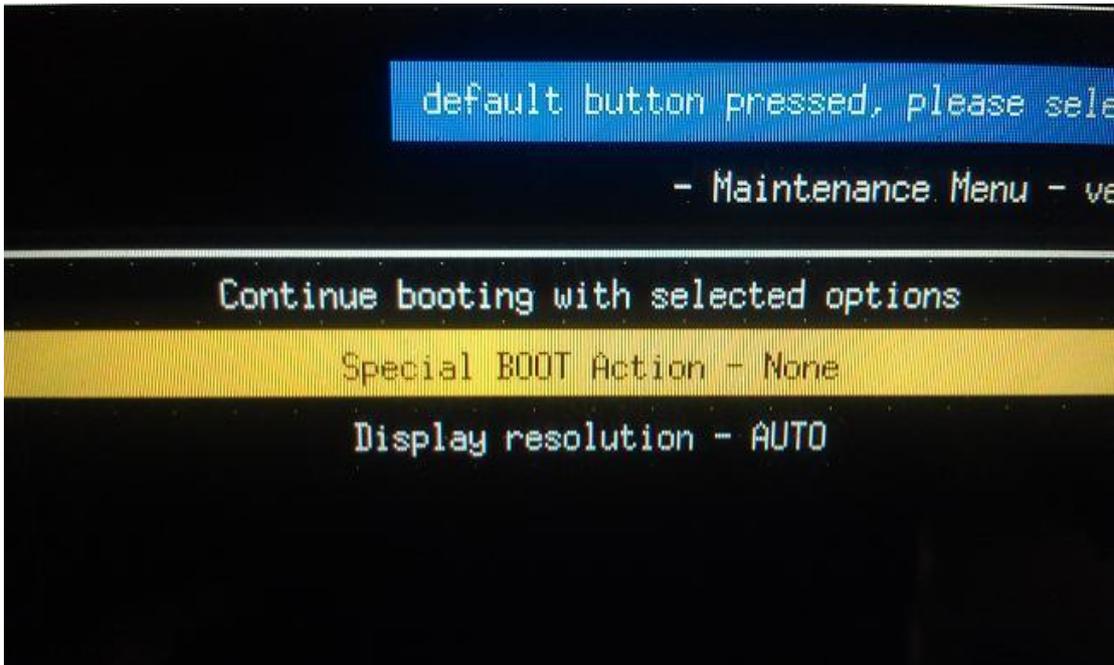
All user updates will be removed including user installed firmware updates and patches. All .MER files will be deleted.

1. On PanelView Plus 6 models (firmware v6.x and greater), there is a small, recessed button labeled **DEFAULT** into which you can insert a thin non-conductive probe. This will restart the terminal in Maintenance mode.
  - **Note\*:** To access this menu from a fault state, press the Reset switch, then press and hold the Default switch until you see the menu.

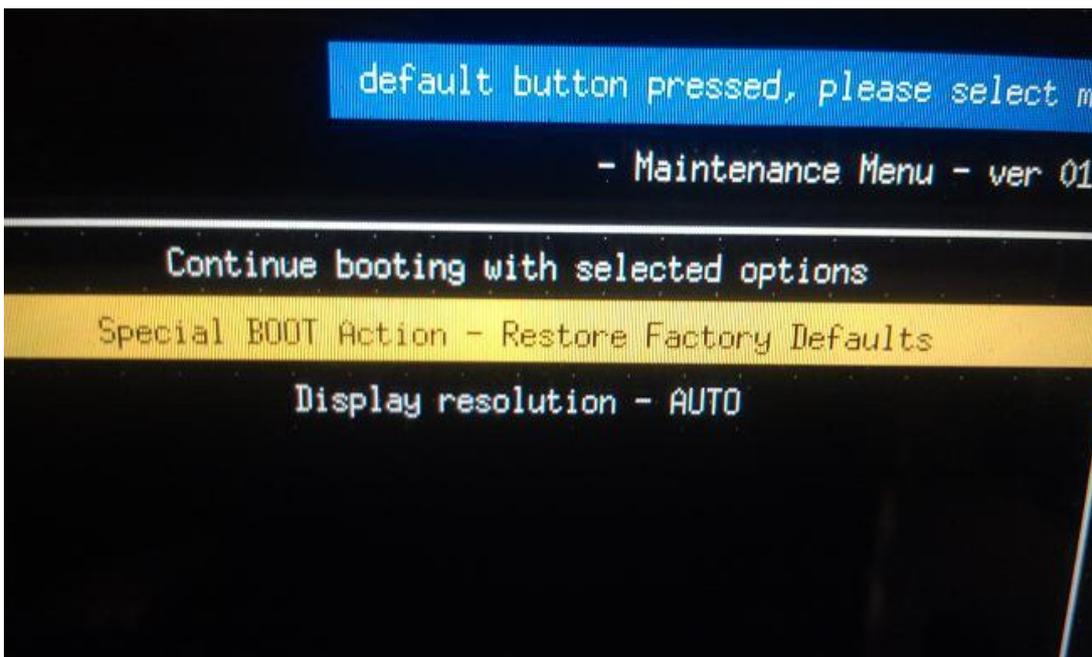


PanelView Plus 6-400/600

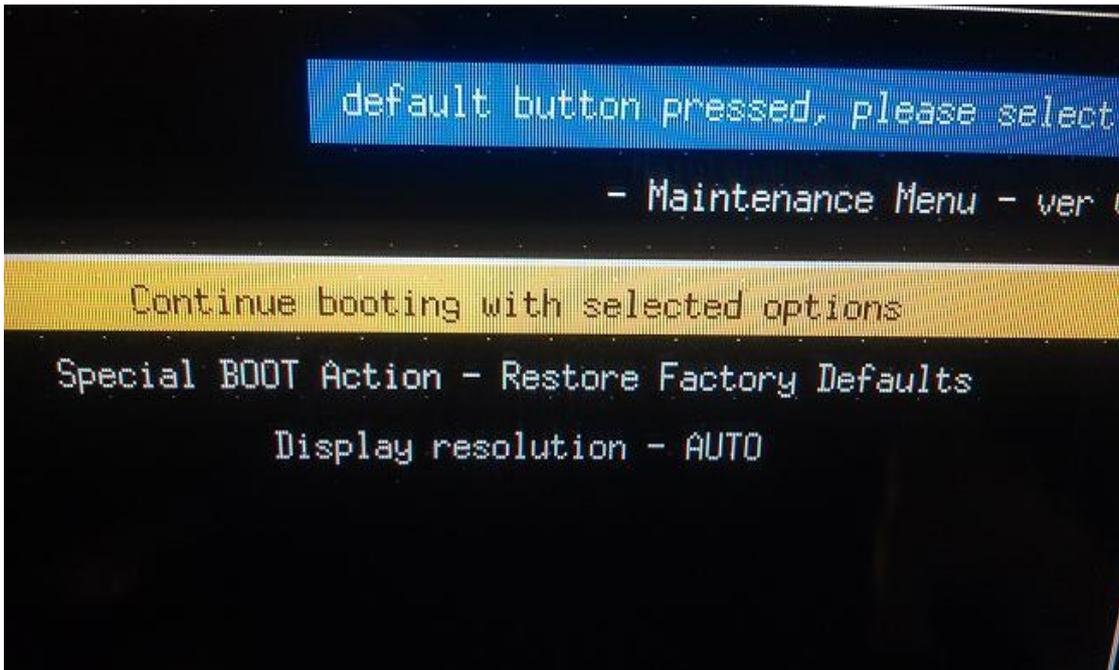
2. Use the down arrow on the keyboard to select **Special BOOT Action**.



3. Once **Special BOOT Action** is highlighted use the left arrow key to select **Restore Factory Defaults**.



4. Use the up arrow to select **Continue booting with selected options**.



5. Click the Enter key on your keyboard to begin booting the PanelView Plus 6 to Factory Defaults.